

## **Milestones Museum: COVID-19 Frequently Asked Questions for Schools**

Updated: 22 December by Helen Sinnamon, Learning Manager

For any queries, please contact [milestones.schools@hampshireculturaltrust.org.uk](mailto:milestones.schools@hampshireculturaltrust.org.uk)

### **Can we book a school visit for 2022?**

Subject to government guidance, Milestones Museum is open for school bookings **as normal** from January 2022, with temporary changes and measures in place to minimise the risks of coronavirus (COVID-19) transmission following government guidance.

### **What if we need to postpone or cancel our visit, or the museum closes due to coronavirus (COVID-19)?**

Please give us as much notice as possible of a postponement/cancellation due to COVID-19, and we will do the same. We do understand that this may be relatively short notice by either the school or the museum.

### **Is there a cancellation charge?**

Postponements and cancellations will be free of charge if made (either by the school or the museum) due to government guidance on coronavirus (COVID-19).

### **Which programmes can we book?**

We regularly revise our provision in line with government guidance, so bookings and availability of programmes may be changed or cancelled at short notice.

The following visits ARE currently available to book, with minor changes to content:

- KS1 Toys & Games
- KS1 Homes & Discovery
- KS1 Transport & Travel
- KS1 Victorians
- KS2 Victorians
- KS2 World War Two
- Self-led visit
- Object loan boxes available for hire

We regret that the following programme will NOT be available to book:

- KS2/3 LEGO Mindstorms

### **Why can we do some programmes but not others?**

The organisation, locations and resources for most programmes are possible to use safely with COVID-19 restrictions in place. Unfortunately the interactive and immersive nature of Milestones'

programmes means that for some school programmes, the learning outcomes will be difficult to achieve while adhering to the COVID-19 guidelines that we are all working within. We are proud of our high quality learning offer and want to provide the best possible experience to support schools, and are not satisfied that this will be the case for some programmes with the current restrictions.

#### **Will the activities be the same as usual?**

We may make small alterations to the content of the programmes to maintain hygiene whilst maintaining the quality of the learning experience.

#### **What measures are you putting into place to reduce the risk of transmission of COVID-19?**

Please see the separate document 'Milestones Museum COVID-19 Hazard Information for Schools' (see link below).

#### **Is there a COVID-19 risk assessment for the museum?**

Yes, there are two relevant risk assessments:

- Milestones Museum COVID-19 Hazard Information (Risk Assessment) for Schools, available on our website at: <https://www.milestonesmuseum.org.uk/schools>
- Generic Milestones Museum, available on our website under the 'Risk Assessment' heading at: <https://www.milestonesmuseum.org.uk/your-visit>

#### **Can we bring the students for a self-led visit?**

Yes, please book with at least three weeks' notice by contacting: [milestones.schools@hampshireculturaltrust.org.uk](mailto:milestones.schools@hampshireculturaltrust.org.uk)

#### **How many classes/children can we bring to the museum?**

We are operating at our normal capacity of up to 105 students per school.

#### **Will there be other schools visiting at the same time?**

Yes, we are operating as normal with up to four schools per day.

#### **Will we be sharing a lunch room?**

Lunch room are shared with other schools , but you will not lunch at the same time as the other school.

#### **Are the museum and lunch rooms ventilated?**

Yes, Milestones Museum is a large, well ventilated space with both natural ventilation and mechanical ventilation, including in the Education lunch rooms, whose operation meets the current guidance.

#### **Will there be other visitors (members of the public) in the museum?**

Yes, the museum is open to a maximum capacity of 500 people, including schools, at any one time.

#### **How much does a visit cost?**

The cost of a visit is £225 per class (to 31 March 2022), inclusive of: entry to the museum, two led workshops, an exclusive lunchroom and toilets.

Self-led visits are £8.00 per student.

**How many adults can we bring?**

The usual ratio of adults:children still applies: KS1 1:5; KS2 1:10; KS3 1:15. These adults are free of charge, as are adults who are 1:1s.

**Can we all have lunch together?**

Our larger lunch room will accommodate up to two classes plus the adults from one school. The smaller lunch room accommodates one class plus supporting adults (maximum 40 people).

**What time should we arrive, leave, and what will our timetable be?**

From January 2022 we are operating our usual school visit itineraries, which are sent to you in your booking correspondence.

**How far in advance do we need to book?**

Please book with at least 3 weeks' notice.

**What will be different around the museum? What will we be able to see?**

The museum spaces are currently open as normal with additional signage, Perspex screens, cleaning and staff wearing face masks.

**Can we visit the museum before our visit to carry out a risk assessment?**

Yes, during normal opening hours – please contact us to book your familiarisation visit.

**Do we need to wear face coverings?**

Yes, visitors are required to wear face coverings in the museum at all times, with the exception of those who are exempt under current government guidance. For primary schools, this means that the adults are required to wear face coverings (unless exempt) but the children do not.

**Does the museum hire out boxes of museum objects and activities to schools?**

You can hire Loans Boxes from Milestones -please email us at [milestones.schools@hampshireculturaltrust.org.uk](mailto:milestones.schools@hampshireculturaltrust.org.uk).

**Does the museum offer any downloadable resources or links to resources?**

Check our website at <https://www.milestonesmuseum.org.uk/school-visits/loans-boxes-and-resources> for downloadable resources and ideas.

**Where can I get further information, or ask any questions?**

Please email us at [milestones.schools@hampshireculturaltrust.org.uk](mailto:milestones.schools@hampshireculturaltrust.org.uk)