

## **Milestones Museum: COVID-19 Frequently Asked Questions for Schools**

Updated: 25 August 2020 by Helen Sinnamon, Schools Manager

For any queries, please contact [milestones.schools@hampshireculturaltrust.org.uk](mailto:milestones.schools@hampshireculturaltrust.org.uk)

### **Can I book a school visit for the autumn term?**

Yes, Milestones Museum is open for school bookings for the autumn term, with temporary changes and measures in place to minimise the risks of coronavirus (COVID-19) transmission following government guidance.

### **Which programmes can we book for the autumn term?**

The following programme IS available to book for the autumn term, with minor changes to content:

- KS1 Toys & Games
- Self-led visit

We regret that the following programmes will NOT be available to book for the autumn term:

- KS1 Homes & Discovery
- KS1 Transport & Travel
- KS1 Victorians
- KS2 Victorians
- KS2 World War Two
- KS2/3 LEGO Mindstorms

### **Why can we do the Toys and Games programme but not the others?**

The organisation, locations and resources for Toys and Games are possible to use safely with COVID-19 restrictions in place. Unfortunately the interactive and immersive nature of Milestones' programmes means that for the other school programmes, the learning outcomes will be difficult to achieve while adhering to the COVID-19 guidelines that we are all working within. We are proud of our high quality learning offer and want to provide the best possible experience to support schools, and are not satisfied that this will be the case for the other programmes with the current restrictions.

### **Will Toys and Games be the same activities as usual?**

We will be making small alterations to the content of the programme to maintain hygiene whilst maintaining the quality of the learning experience.

### **Is there a COVID-19 risk assessment for the museum?**

Yes, there are two relevant risk assessments:

- Generic Milestones Museum, available on our website under the 'Risk Assessment' heading at: <https://www.milestonesmuseum.org.uk/your-visit>

- Milestones Museum COVID-19 Hazard Information for schools, available on our website at: <https://www.milestonesmuseum.org.uk/schools>

### **Can I bring the students for a self-led visit?**

Yes, please book with at least three weeks' notice by contacting: [milestones.schools@hampshireculturaltrust.org.uk](mailto:milestones.schools@hampshireculturaltrust.org.uk)

### **How many classes/children can I bring to the museum?**

In the autumn term we are able to accommodate one 'bubble' from one school per day (Tue-Fri), up to a maximum of 2 classes of 32 children, a total of 64 students.

### **Will there be other schools visiting at the same time?**

No, there will only be one school per day.

### **Will there be other visitors (members of the public) in the museum?**

Yes, the museum is open to a maximum capacity of 180 people, including schools.

### **Can I bring more than 64 children?**

We regret that during the autumn term, the maximum number of children that we are able to safely accommodate is 64.

### **How much does a visit cost?**

The cost of a visit is £225 per class, inclusive of: entry to the museum, two led workshops, an exclusive lunchroom and toilets.

Self-led visits are £6.50 per student.

### **How many adults can we bring?**

The usual ratio of adults:children still applies: KS1 1:5; KS2 1:10; KS3 1:15. These adults are free of charge, as are adults who are 1:1s.

### **Can we all have lunch together?**

We have re-arranged our lunch room furniture to enable socially-distanced forward-facing seating, which means that we can accommodate up to 32 students plus their accompanying adults.

### **What time should we arrive, leave, and what will our timetable be?**

Arrival for schools is at 10.30am, to avoid coinciding with the beginning of the general visitor timeslot which is 10.00am.

If you are bringing one class (up to 32 children), your timetable will be:

10.30am	Arrival
11.00am	Workshop 1
11.45am	Lunch
12.30pm	Workshop 2
1.15pm	Free time
Departure by 2.15pm	

If you are bringing two classes (33-64 children):

	Class 1	Class 2
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10.30am	Arrival	
11.00am	Workshop 1	Free time
11.45am	Lunch	Workshop 1
12.30pm	Workshop 2	Lunch
1.15pm	Free time	Workshop 2
2.00pm		Finish
Departure by 2.15pm		

### **How far in advance do I need to book?**

Please book with at least 3 weeks' notice.

### **What if we need to cancel our visit or the museum closes due to coronavirus (COVID-19)?**

Please give us as much notice as possible of a cancellation, and we will do the same.

Cancellations will be free of charge during the autumn term if made (either by the school or the museum) due to government guidance on coronavirus (COVID-19).

### **What will be different around the museum? What will we be able to see?**

- The museum has a one-way route and the following areas of the museum have limited capacity (one group at a time) due to physical distancing measures: Sawmill, Tasker's office and workshop, Kingdon's the Ironmonger, Co-Op, Thornycroft factory, air raid shelter, Victorian school room, railway station
- The following areas are currently closed or unavailable due to physical distancing not being realistically achievable:
  - 1940s sweetshop
  - Vintage penny arcade (also under renovation)
  - Play space for under 5s
  - Victorian cottage
  - Play house
  - Fire engine
  - Cycle shop
  - Gramophone shop
  - Webber's garage
  - Gas showroom
- The following interactives are not currently available:
  - Viaduct activity
  - Dressing up costumes

### **Can I visit the museum before our visit to carry out a risk assessment?**

Yes – please contact us to book your familiarisation visit.

### **What measures are you putting into place to reduce the risk of transmission of COVID-19?**

Please see the separate document 'Milestones Museum COVID-19 Hazard Information for Schools' (see page 2 above).

### **Do we need to wear face coverings?**

Yes, visitors are required to wear face coverings in the museum at all times, with the exception of those who are exempt under current government guidance.

### **Where can I get further information, or ask any questions?**

Please email us at [milestones.schools@hampshireculturaltrust.org.uk](mailto:milestones.schools@hampshireculturaltrust.org.uk)