

## **Milestones Museum: COVID-19 Frequently Asked Questions for Schools**

Updated: 5 January 2021 by Helen Sinnamon, Schools Manager

For any queries, please contact [milestones.schools@hampshireculturaltrust.org.uk](mailto:milestones.schools@hampshireculturaltrust.org.uk)

**Milestones Museum is currently closed until further notice. Unfortunately we are unable to take school visit bookings for January or February 2021.**

### **Can we book a school visit for 2021?**

Subject to government guidance, Milestones Museum is currently open for school bookings **from March 2021 onwards**, with temporary changes and measures in place to minimise the risks of coronavirus (COVID-19) transmission following government guidance.

We can accommodate:

- One school 'bubble' per day
- Up to 64 students per day

### **What if we need to postpone or cancel our visit, or the museum closes due to coronavirus (COVID-19)?**

Please give us as much notice as possible of a postponement/cancellation due to COVID-19, and we will do the same. We do understand that this may be relatively short notice by either the school or the museum.

### **Is there a cancellation charge?**

Postponements and cancellations will be free of charge if made (either by the school or the museum) due to government guidance on coronavirus (COVID-19).

### **Which programmes can we book?**

We regularly revise our provision in line with government guidance, so bookings and availability of programmes may be changed or cancelled at short notice.

The following visits ARE currently available to book, with minor changes to content:

- KS1 Toys & Games
- KS1 Homes & Discovery
- KS1 Transport & Travel
- KS1 Victorians
- KS2 Victorians
- KS2 World War Two
- Self-led visit

- Object loan boxes available for hire from our sister site, SEARCH at Gosport:  
<https://www.hampshireculture.org.uk/education/loans-boxes>

We regret that the following programme will NOT be available to book:

- KS2/3 LEGO Mindstorms

### **Why can we do some programmes but not others?**

The organisation, locations and resources for most programmes are possible to use safely with COVID-19 restrictions in place. Unfortunately the interactive and immersive nature of Milestones' programmes means that for some school programmes, the learning outcomes will be difficult to achieve while adhering to the COVID-19 guidelines that we are all working within. We are proud of our high quality learning offer and want to provide the best possible experience to support schools, and are not satisfied that this will be the case for some programmes with the current restrictions.

### **Will the activities be the same as usual?**

We will be making small alterations to the content of the programmes to maintain hygiene whilst maintaining the quality of the learning experience.

### **What measures are you putting into place to reduce the risk of transmission of COVID-19?**

Please see the separate document 'Milestones Museum COVID-19 Hazard Information for Schools' (see link below).

### **Is there a COVID-19 risk assessment for the museum?**

Yes, there are two relevant risk assessments:

- Generic Milestones Museum, available on our website under the 'Risk Assessment' heading at: <https://www.milestonesmuseum.org.uk/your-visit>
- Milestones Museum COVID-19 Hazard Information for Schools, available on our website at: <https://www.milestonesmuseum.org.uk/schools>

### **Can we bring the students for a self-led visit?**

Yes, please book with at least three weeks' notice by contacting:  
[milestones.schools@hampshireculturaltrust.org.uk](mailto:milestones.schools@hampshireculturaltrust.org.uk)

### **How many classes/children can we bring to the museum?**

We are currently able to accommodate one 'bubble' from one school per day (Tue-Fri), up to a maximum of 2 classes of 32 children, a total of 64 students.

### **Will there be other schools visiting at the same time?**

No, there will only be one school per day.

### **Will there be other visitors (members of the public) in the museum?**

Yes, the museum is open to a maximum capacity of 360 people, including schools.

### **Can we bring more than 64 children?**

We regret that, until further notice, the maximum number of children that we are able to safely accommodate is 64.

### **How much does a visit cost?**

The cost of a visit is £225 per class, inclusive of: entry to the museum, two led workshops, an exclusive lunchroom and toilets.

Self-led visits are £6.50 per student.

### **How many adults can we bring?**

The usual ratio of adults:children still applies: KS1 1:5; KS2 1:10; KS3 1:15. These adults are free of charge, as are adults who are 1:1s.

### **Can we all have lunch together?**

Our lunch room will accommodate up to 64 students plus the adults from one school bubble.

### **What time should we arrive, leave, and what will our timetable be?**

From March 2021 we are operating our usual school visit itineraries, which are sent to you in your booking correspondence.

### **How far in advance do we need to book?**

Please book with at least 3 weeks' notice.

### **What will be different around the museum? What will we be able to see?**

- The museum has a one-way route and the following areas of the museum have limited capacity (one group at a time) due to physical distancing measures: Sawmill, Tasker's office and workshop, Kingdon's the Ironmonger, Co-Op, Thornycroft factory, air raid shelter, Victorian school room, railway station
- The following areas are currently closed or unavailable due to physical distancing not being realistically achievable:
  - 1940s sweetshop
  - Vintage penny arcade (also under renovation)
  - Play space for under 5s
  - Victorian cottage
  - Play house
  - Fire engine
  - Cycle shop
  - Gramophone shop
  - Webber's garage
  - Gas showroom
- The following interactives are not currently available:
  - Viaduct activity
  - Dressing up costumes

### **Can we visit the museum before our visit to carry out a risk assessment?**

Yes, during normal opening hours – please contact us to book your familiarisation visit.

### **Do we need to wear face coverings?**

Yes, visitors are required to wear face coverings in the museum at all times, with the exception of those who are exempt under current government guidance. For primary schools, this means that the adults are required to wear face coverings (unless exempt) but the children do not.

**Does the museum hire out boxes of museum objects and activities to schools?**

You can hire Loans Boxes from our sister site, SEARCH at Gosport. Visit our website: <https://www.hampshireculture.org.uk/education/loans-boxes> for further details and prices.

**Does the museum offer any downloadable resources or links to resources?**

Check our website at <https://www.milestonesmuseum.org.uk/school-visits/loans-boxes-and-resources> for downloadable resources and ideas.

**Where can I get further information, or ask any questions?**

Please email us at [milestones.schools@hampshireculturaltrust.org.uk](mailto:milestones.schools@hampshireculturaltrust.org.uk)